

AURORA

AS800CD

CROSS-CUT

Problem 2 – The shredder will not stop working

The shredder is designed to operate for a couple of seconds after paper has cleared the machine – this is normal and helps clear paper through the cutting heads.

If the shredder continues to work after a shredding cycle and does not stop then this is either;

1. The waste bin is full. You should empty the bin or compact the shredded paper.
2. Some paper is blocking the auto sensor, try clearing it by reversing and then returning the switch to auto or by shredding some more paper.
3. Glue from envelopes or label's is making the sensor lever stick. You should not shred gummed envelopes or sticky labels, try cleaning and lubricating the shredder with Aurora SP1000 Lubrication and sharpening sheets, see above.

Problem 3 – The shredder has jammed whilst shredding

Empty the waste bin and try reversing the unit to clear the jam.

If this does not work disconnect power, trim off paper above and below the jam, reconnect power and try alternating between reverse and auto until the jam clears.

If at any point the shredder stops working during this process it has probably over heated and will need to cool down for 60 minutes.

Please be careful not to exceed the maximum paper capacity and feed the paper in straight, please be aware damage caused to the shredder by inserting too much paper or by failing to shred using a straight paper path is classed as misuse and invalidates your warranty.

Never attempt to clear paper jams by inserting implements into the shredder or by opening the unit.

Warranty

Your Aurora shredder comes with a 12 months return to base warranty, please contact your supplier for further details.

Aurora warrants all parts of the machine to be free from defects in materials and workmanship for a period of 1 year from the date of the purchase by the original consumer. If the shredder is found to be defective during the warranty period the sole and exclusive remedy will be the repair or replacement at Aurora's option and expense.

Aurora Electronics (UK) Ltd disclaims any liability for incidental or consequential damages attributable to the product. The liability of Aurora Electronics (UK) Ltd is limited to the cost of the repair/replacement of the unit under warranty.

The warranty shall be immediately invalidated if unauthorized repairs or modifications are made, if the machine has been abused or mishandled, if the product has been re-sold, or if the product has not been operated in accordance with the instructions contained in this document.

The warranty is in addition to and does not diminish the consumer's statutory or legal rights.

Aurora Electronics (UK) Ltd
Email: sales@aurora-ltd.co.uk
www.aurora-ltd.co.uk

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IMPORTANT

Please ensure the shredder head is placed on the bin correctly. The safety cut out will prevent the shredder from operating if the bin is the wrong way around or is not placed correctly on the waste bin. Ensure the viewing window of the waste bin faces forward and the shredder head is placed on the bin as shown in figure 1.

The safety cut out is on the back of the shredder, the semi circular recess on the waste bin must slot inside the semicircular shape on the back of the shredder head to deactivate the safety cut out. Please ensure the semicircular recess on the bin is not outside the shredder head or that the shredder head is not resting on top of the semicircular recess on the bin. When correctly fitted there should be no gap between the shredder head and the waste bin, and the fitting should be flush all around the shredder.

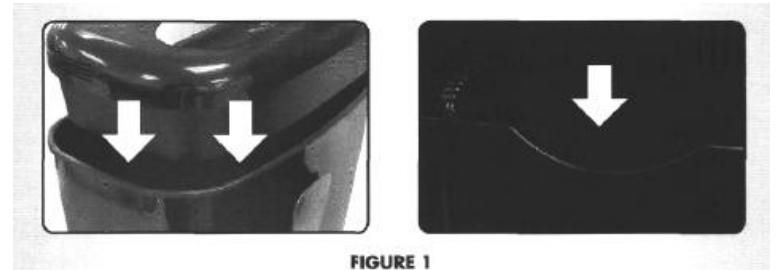


FIGURE 1

User Manual for the AS800CD Aurora Shredder

IMPORTANT!

READ ALL INSTRUCTIONS BEFORE USING

Thank you for purchasing the AS800CD Paper Shredder. This product is designed to shred paper and small staples it will also accept small paper clips, credit cards and CD/DVD's. It does not shred adhesive labels, self-seal envelopes, transparencies, fabrics, glossy paper, newspaper, plastic (other than credit cards), cardboard or continuous forms. Please note that using it for these purposes is likely to cause damage and will invalidate your warranty. This paper shredder is not designed to shred large volumes so please refer to the recommended usage capacity quoted below. You may find paper particles in the bin when first opening the shredder this is a result of QC testing procedures.

Recommended Daily Usage = 50 passes per day. (2 minutes on/ 30 minutes off)

Safety Instructions

1. Before use inspect the shredder, mains cable and plug for damage or defects.
2. Locate the shredder away from heat and water sources.
3. Ensure the switch is set to 'off' before connecting to the mains.
4. Always keep ties, loose clothing, jewelry and long hair away from the shredder.
5. Keep children and pets away from the shredder.
6. Disconnect from the mains when not in use or when emptying or cleaning.
7. Do not insert fingers or objects into the shredder at any time.
8. Never attempt to dismantle the shredder for any reason, please return to an authorized service agent for repair or servicing.
9. Never dispose of flammable chemicals or materials that have come into contact with flammable chemicals (For example nail polish, acetone and petroleum) in the shredder bin. Never use flammable oils, petroleum based products or flammable aerosols of any kind in the vicinity of the machine including compressed air dusters.

Operational Instructions

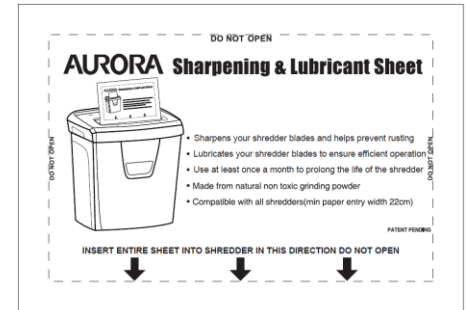
1. Remove all packaging.
2. Place the shredder head onto the waste bin ensuring the viewing window of the waste bin faces forwards. **IMPORTANT – There is a safety cut out on the shredder head to prevent operation when not safely located on the waste bin, the shredder will not operate unless placed correctly on the waste bin. The shredder will only operate with the waste bin provided.**
3. Set the switch to 'Auto' so the shredder is in stand-by mode.
4. The shredder will start automatically when paper is fed into the paper entry slot.
5. Ensure paper is fed in using a straight paper path, avoid feeding paper at an angle as this will cause the paper to curl and fold as it enters the shredder, multiplying the number of sheets passing through the blades and is likely to result in a jam.
6. Do not enter more sheets of paper than stated on the shredder at one time. Sheet capacity is based on a paper thickness of 75gsm. Thicker paper will reduce the amount of sheets the shredder can shred in one go, as will the presence of staples or paperclips.
7. **Do not operate continuously for more than 2 minutes.**
8. Prolonged shredding will cause the unit to overheat and shut down. This is not a fault and indicates the unit has reached its maximum temperature tolerance, turn the unit off at the mains and allow it to cool down for 60 minutes before resuming normal operation.
9. If the amount of paper inserted is too much or is not fed in straight then the shredding speed will slow or even stop. If this happens stop shredding

and use the reverse function to clear the jam. **Always ensure the waste bin is not full before reversing.**

10. To shred a credit card – Insert the credit card into the centre of the entry slot on the shredder. You should only shred one credit card at a time. To destroy a CD – Lift up the clear plastic cover on the separate slot which is marked 'Maximum 1 CD' and insert the CD; the CD will be strip cut into several pieces. You should only destroy one CD at a time.

Maintenance

1. Empty the waste bin frequently.
2. Reversing the shredder often helps to clear a buildup of paper dust and particles, ensure the bin is not full before reversing
3. It is not essential to oil an Aurora shredder however regular lubrication will extend the life of your shredder, prevent an increase in noise and help to keep the shredder in optimum working condition. We recommend using the '**Aurora SP1000 Shredder Lubrication and Sharpening sheets**' at least once a month to keep your shredder blades lubricated and free from a buildup of paper dust. The **Aurora SP1000 sheets also contain a special grinding powder that will keep your shredder blades sharp.** These are available from your supplier in packs of 12.



FAQ & Troubleshooting

If you experience problems with your shredder please try some of the solutions below, under no circumstance should you attempt to open the shredder unit, this will expose you to a risk of electric shock and will invalidate your warranty.

Problem 1 – The shredder fails to operate

Is the shredder connected at the mains and is the power turned on?

Is the shredder switch set to 'auto'?

Is the waste bin the right way around, make sure the viewing window on the waste bin faces forwards?

Is the shredder located correctly on top of the waste bin? – (The safety cut out is on the back of the shredder, the semi circular recess on the waste bin must slot inside the semicircular shape on the back of the shredder head to deactivate the safety cut out. Please ensure the semicircular recess on the bin is not outside the shredder head or that the shredder head is not resting on top of the semicircular recess on the bin. When correctly fitted there should be no gap between the shredder head and the waste bin, and the fitting should be flush all around the shredder - Press down firmly on the shredder head to ensure it is in the correct position)

Has the shredder over heated? – (Turn off at the mains and leave to cool down for 60 minutes then try again.)

Has the shredder blown a fuse? – (Turn off at the mains and try replacing the fuse in the mains plug.)